



MULLEN
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1275 Drummers Lane, Suite 302
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March 30, 2017

VIA EMAIL AND U.S. MAIL

Office of the Attorney General Brian E. Frosh
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
Email: idtheft@oag.state.md.us

Re: Notice of Data Security Event

Dear Attorney General Frosh:

We represent Offit Kurman Attorneys at Law (“Offit Kurman”), 4800 Montgomery Lane, Bethesda, MD 20814, and write to notify you of a data event that may have compromised the security of personal information of one (1) of Maryland resident. This notice will be supplemented with any substantive facts learned subsequent to its submission. By providing this notice, Offit Kurman does not waive any rights or defenses under Maryland law.

Nature of the Data Security Event

Offit Kurman represented a client in a legal proceedings. Through the course of the representation, the client provided certain sensitive personal information to Offit Kurman. At the conclusion of the representation, Offit Kurman sought to return the information to the client. The information, in the form of a thumb drive and transmittal letter, was contained in an envelope and sent to the client by U.S. mail. The envelope was returned to Offit Kurman when it was damaged during the mailing. The returned envelope did not contain the transmittal letter or the thumb drive. Offit Kurman immediately contacted the client to make him aware of this incident. Offit Kurman also began an investigation to determine the content of the thumb drive. Through the investigation, Offit Kurman believes the data on the thumb drive may potentially have included the name, Social Security number, driver’s license number, tax ID number, and/or financial information of its client

and potentially other family members, which includes one (1) Maryland resident. Offit Kurman is unaware of any actual or attempted misuse of personal information.

Notice to Maryland Resident

On April 12, 2016, Offit Kurman contacted its client to disclose this incident. Offit Kurman's client recently confirmed the information of another family member may have been included in thumb drive. On March 30, 2017, Offit Kurman will send written notice of this incident to the one (1) Maryland resident, its client, in substantially the same form as the letter attached here as ***Exhibit A***.

Other Steps Taken and To Be Taken

In addition to providing written notice of this incident to the affected individual as described above, affected individuals will also be provided access to credit monitoring and identity restoration services at no cost to the individual. While Offit Kurman has not found evidence of actual or attempted misuse of information relating to this incident, Offit Kurman is also providing information regarding how to protect against identity theft and fraud. Offit Kurman is assessing its policies, procedures, and technical safeguards relating to data privacy and network security to reduce the likelihood of a similar incident from occurring in the future.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at 267-930-4799.

Very truly yours,



Sian Schafle of
MULLEN COUGHLIN LLC

EXHIBIT A



March 31, 2017

Re: Notice of Data Breach

Dear [REDACTED],

Offit Kurman Attorneys at Law (“Offit Kurman”) is writing to notify you of an incident that may impact the security of some of your personal information. While we are unaware of actual or attempted misuse of your information, this letter contains details about the incident and our response, as well as steps you can take to protect your information should you feel it is appropriate to do so.

What Happened? Offit Kurman represented [REDACTED] in a 2011 to 2014 matter. This representation involved the provision of sensitive personal information to Offit Kurman. At the conclusion of this representation, we prepared a package to return materials, including a thumb drive and a transmittal letter contain sensitive personal information. On February 29, 2016, we sent the package via U.S. mail. On April 5, 2016, the package was returned to Offit Kurman after being damaged in transit. The returned envelope did not contain the transmittal letter and thumb drive.

What Information Was Involved? Based on our investigation, we believe that the data on the thumb drive may have included personal information related to you, including your name, Social Security number, driver’s license number, tax ID number, and/or financial information. We are unaware of attempted or actual misuse of personal information as a result of this incident.

What We Are Doing. Offit Kurman takes the privacy of your information very seriously, and apologizes for the inconvenience this incident may have caused you. Upon receiving the returned envelope, we commenced an internal investigation to determine what data was stored on the missing thumb drive. We have been working with privacy and data security legal counsel to assist with this investigation of, and response to, this incident. We will continue to review our procedures and enhance our policies that address data privacy and security.

In addition to the steps taken above, we are providing you with information on how to better protect against identity theft and fraud. In an abundance of caution, we also offered to provide you with access to one (1) year of free credit monitoring and identity restoration services. Information on these services, as well as instructions on how to enroll, can be found below:

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is

needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this offer is available to you for one year from the date of this letter and does not require any action on your part at this time.

The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

While Identity Restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorksSM as a complimentary one-year membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by**: March 19, 2018 (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: www.experianidworks.com/3bcreditone
- Provide your **activation code**: [REDACTED]

If you have questions about the product, need assistance with identity restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877.890.9332 by March 19, 2018. Be prepared to provide engagement number [REDACTED] as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 12-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.¹
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Internet Surveillance:** Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.

¹ Offline members will be eligible to call for additional reports quarterly after enrolling.

- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance²:** Provides coverage for certain costs and unauthorized electronic fund transfers.

What you can do to protect your information: There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to www.ExperianIDWorks.com/restoration for this information.

What You Can Do. We also encourage you to remain vigilant, to review your account statements regularly, and to monitor your credit reports for suspicious activity. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

At no charge, you can also have these credit bureaus place a “fraud alert” on your file that alerts creditors to take additional steps to verify your identity prior to granting credit in your name. Note, however, that because it tells creditors to follow certain procedures to protect you, it may also delay your ability to obtain credit while the agency verifies your identity. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts on your file. Should you wish to place a fraud alert, or should you have any questions regarding your credit report, please contact any one of the agencies listed below. Information regarding security freezes is also available from these agencies.

Equifax
P.O. Box 105069
Atlanta, GA 30348
800-525-6285
www.equifax.com

Experian
P.O. Box 2002
Allen, TX 75013
888-397-3742
www.experian.com

TransUnion
P.O. Box 2000
Chester, PA 19022-2000
800-680-7289
www.transunion.com

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the Federal Trade Commission or your state Attorney General. The Maryland Attorney General can be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202, (888) 743-0023, www.oag.state.md.us. The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, www.ftc.gov/bcp/edu/microsites/idtheft/, 1-877-ID-THEFT (877-438-4338); TTY: 866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint and steps you can take to avoid identity theft by way of the contact information listed above. Instances of known or suspected identity theft should also be reported to law enforcement. This notice was not delayed as the result of a law enforcement investigation.

² Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

For More Information. We recognize that you may have questions that are not answered in this letter. For questions regarding this notice, the incident, and steps you may take to protect yourself against identity theft and fraud, you may call me at [REDACTED].

Again, we regret any inconvenience this incident may cause you. We remain committed to safeguarding information in our care and will continue to take proactive steps that address your privacy.

Sincerely,

A handwritten signature in blue ink, appearing to read 'EP', is positioned above the typed name.

Eric Pelletier, Esq.
Offit Kurman Attorneys at Law
4800 Montgomery Lane
Bethesda, MD 20814